



Halton Hills Minor Hockey

Refund Policy

Effective March 2024

Purpose:

To establish a process for refunding players their hockey fees upon request.

A lot of factors will come into play regarding refunds.

HMHM pays hockey insurance for all members, we have administration fees, uniform costs, league fees and ice costs, etc. Most of these fees are paid upfront which means we won't have these expenses returned to us and therefore we won't be able to return those funds to you.

We recognize that there are circumstances when a refund will be requested. These requests must be made through the HHMH website. Parents are directed to the following link;

www.haltonhillsminorhockey.com/

Refund requests are approved by the VP of Administration.

Policy Guidelines:

Registration Fee Refunds

The following are guidelines for refunds that are accepted and what amount or percentage would be returned:

Withdrawal from program requested two weeks prior to the start of the season (Rep or HL)	Registration fees less administration fee of \$50
Voluntary withdrawal - Once rostered and have been on ice – REP or HL	REP or HL - No refund of registration fee will be given. REP – No refund will be considered unless there is a replacement player for the team.

	<p>The replacement player would pay for the balance of the season and therefore the refund to the player leaving would be based on the activities they have not participated in for the season up to, and no more than the replacement player fee amount.</p> <p>This is applicable to all levels.</p>
<p>Request for registration fee refunds made prior to October 30th, due to illness or injury, that results in a player missing the entirety of the remainder of the season will be determined by the Board, VP of Administration, or in conjunction with the appropriate VP and Parent Liaison. All such refund requests will require a doctor's note, provided, and paid for by the family that states the player cannot participate in organized hockey for the remainder of the season.</p>	<p>The Board will review on a case-by-case basis and may approve a prorated credit less the administration fee and insurance fee, to be applied to the player's account for the following season.</p>
<p>Refund of registration fees if entire season is cancelled prior to the start of program</p>	<p>If it is deemed by HHMH, Town of Halton Hills, Halton Public Health, OMHA, OHF or Hockey Canada, that it is unsafe to proceed, and our entire season is cancelled (example due to pandemic), all registration fees will be refunded within 60 days apart from the administration fee of \$50 and uniform (jersey/sock) costs if applicable.</p>

No registration fee refunds will be given due to suspensions or any other contravention of the association's code of conduct that results in the player being barred from playing by the association, the OMHA, the OHF and/or the referee's association regardless of the date of the request.

If there is a false completion screening due to protocol, there is no refund.

REP Refunds

The following guidelines are also noted in the HHMH REP Team Finance Policy.

All refunds are handled by the team with the player. If there is assistance needed with calculating amounts between teams or the amount to be refunded, please contact the Treasurer or VP of Administration.

When there are player changes to a team due to one of the following reasons;

1. The Player is moved up to another team due to changes.
2. The Player does not continue with team due to injury.

The following guidelines for the team apply;

1. U10 – U18: If the change happens before October 30th – only if there is a replacement player, amount is calculated based on activities not participated, less \$50 administration fee and \$50 insurance fee
2. U7-U9: If change happens before December 1st – only if there is a replacement player, amount is calculated based on activities not participated, less \$50 administration fee and \$50 insurance fee
3. If Player injury is reason for leaving, prorated based on medical reason and team activity completed to date.

Player's sponsorship to original team of season before change;

1. If the change happens before September 15th – sponsorship can move with player IF arrangements for team advertising have not been made (ie. Sponsorship bars, banner, etc)
2. If change happens after September 15th – sponsorship stays with original team of season before change.

Coaches can replace the player with the assistance and approval of the Director of Operations or Director of Rep. If the coach decides not to replace the player, with approval from Director of Operations, and to refund the player leaving, the costs of the team are to be covered by the remaining members and/or additional fundraising initiatives.